

IT Helpdesk Jönköping University Manual Created by lundav Modified 8/15/2016

Connecting a laptop running Windows 8.x to the wireless network eduroam

Make sure your wireless network card is activated.

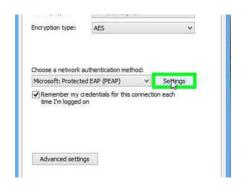


1. Click on the icon marked in the picture to access the networks menu.

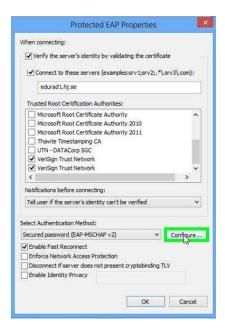


2. Select the eduroam network and click "Connect".

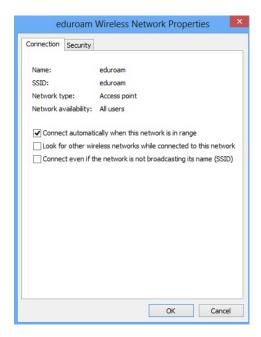




- 3. Enter your username followed by @ju.se and your eduroam password and click OK.. If you are a guest at Jönköping University, type in the username and password used when logging on to your home university network.
- 4. Left click on "Settings"



- Protected EAP Properties EAP MSCHAPv2 Properties Automatically use my Windows logon name and gassword (and domain if any). OK Cancel Microsoft Root Certificate Authority 2011 Thawte Timestamping CA UTN - DATACorp SGC UTN - DATACorp SGC
 ✓ VeriSign Trust Network ✓ VeriSign Trust Network Notifications before connecting: Tell user if the server's identity can't be verified Select Authentication Method: Secured password (EAP-MSCHAP v2) **✓** Enable Fast Reconnect Enforce Network Access Protection Disconnect if server does not present cryptobinding TLV Enable Identity Privacy OK Cancel
- 5. Make sure your settings are like in the picture above and choose *all* certificates named VeriSign Trust Network, then click "configure".
- 6. Uncheck "Automatically use my windows logon name and password" and click OK to close both windows.



- 7. Click the **"Connection"**-tab and make sure your settings are set as pictured above and then click OK.
- 8. Return to step 2 and 3 and try to login again.

If it does not work:

Read Frequently Asked Questions on ju.se/helpdesk

Check your firewall settings.

If you get a message that you are typing an incorrect password but you are sure it is correct, log in to www.ju.se/myaccount and change to a new password.

Note! The connection to internet is made with your computer public IP-address. It is important that your computer have a firewall and antivirus software installed and updated! Any abuse or charge of abuse will lead to disconnection of your account from the Eduroam network.